

Privacy policy

We are committed to preserving your privacy and complying with the Australian Privacy Act 1988.

1. Information we collect from you

We collect personal information about our clients including contact name, e-mail address, mailing address, phone number, credit card information and any other information our clients may give us. We collect this information in order to:

Provide information about our products and services to our clients

To allow us to deliver the type of specialized electrical work we are licenced to do and supply products you are most interested in

To administer a promotion, survey or other site feature.

2. How do we protect personal information?

We implement a number of security measures to maintain the safety of your personal information. Access is limited to a number of persons who have special access rights to such systems, and are required to keep the information confidential.

3. What happens if you choose not to provide the information?

You do not have to give us your personal information .However, if you choose not to; we may be unable to provide you with our services.

4. Use of personal information

We use your personal information to:

Identify you so that we can provide services to you.

administer the provisions of our services (such as quotations, contracts, sending you invoices and collecting unpaid accounts)

5. Disclosure of personal information

We will not disclose personal information we collect about you to any third parties without your prior consent. We may release your information when we believe it is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

6. Accessing your personal information

You can access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know by email and we will respond within a reasonable time.

7. Security

We take all reasonable steps to protect the security of the personal information you provide to us .We cannot guarantee or warrant the security of this information and you should be aware that the

internet is not a secure environment. If you use the Internet to send us the information, including your email address, it is sent at your own risk.

8. Contacting us

Hayespower welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy, or would like any further information, please contact us during business hours on 1300 772 472